



### **Appointment Cancellation Policy Agreement**

At New Genesis Center, we commit to providing exceptional, root-cause care to every patient. Because our services stay in high demand, we maintain an active waitlist of patients eager to begin their healing journey.

**When you cancel or reschedule without enough notice, you prevent another patient in need from taking that appointment time.**

To ensure we serve as many people as possible, please call us at (229) 231-5336 no later than 2:00 p.m. the day before your scheduled appointment to notify us of any changes. To cancel a Monday appointment, please call our office by 2:00 p.m. on Friday.

If you cancel, reschedule with less than 24 hours' notice, or completely miss any service appointment, you will incur a \$100 service fee. We greatly appreciate your consideration and partnership in our healing community.

*I have read and understand the cancellation policy for New Genesis Center and agree to these terms.*

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**Client Signature (Client's Parent/Guardian if under 18)**

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**Date**